

Job Description of Work Functions

Position: Parts and Maintenance Technician

- **About the position**

- At Buffa Distribution, we are the Bowling Experts. We are looking to find an energetic and driven person to add to our technical support team. Parts and maintenance sales are one of the key pillars in our business, as well as for bowling centers. Bowling centers across the country absolutely need those products and services to make their business run, making this a very important segment. We are in search of a technician to complete our team of technicians. Someone with a willingness to learn, capacity to troubleshoot problems and capacity to explain effectively. We hope you find a place in our great company.
- Based out of Montreal office. Regular Hours, Flexibility of schedule. Full Time

- **Target Objectives**

- Respect the policies and procedures in place by the company
- Pinsetter Technical Support
- Lane machine support, lane pattern help, regular maintenance
- Assist installation team at Capital Equipment installations
- Service repair calls
- Apprentice to existing team

- **Qualifications**

- Previous experience as a mechanic, either bowling industry or not
- Ability to handle and know proper tools for the application being used
- Ability to install/troubleshoot moving parts
- Ability to install computer software
- Any previous software knowledge is a plus:
 - MS Office suite
 - Sage 300
 - QubicaAMF Conqueror
- Any previous bowling equipment experience is a plus
 - Pinsetters (A2, GS, 82-70, 82-80, String)
 - Lane machines (Kegel, Brunswick, older generations)
- Strong problem solving skills
- Strong communication and understanding skills
- Ability to ask the right questions
- Spoken and written English and French
- Availability to travel with reasonable notice
- Valid driver's license & passport and ability to travel abroad required
- Ability to work flexible hours and weekends

Buffa Distribution